



ARCHI Quarterly Breakfast Meeting Summary

On December 11, 2019, 165 individuals from diverse sectors gather together to continue the dialogue on complex care, a person-centered approach to address the needs of people whose combination of behavioral health, medical, and social challenges result in high patterns of healthcare utilization and costs. To frame the message of the day, we heard a patient's perspective in navigating our health system while experiencing the barriers to care such as housing security and transportation. Additionally, we heard the perspectives of health system CEOs regarding the navigation of care for their patients and members. Poor and insecure housing can exacerbate health outcomes and through a series of conversations between housing partners and hospitals in 2019, we were ready to create an action plan to address quality, affordable, and secure housing in the Atlanta region. Therefore, ARCHI's quarterly breakfast serves as a milestone of bringing together 13 housing partners and 6 health systems and insurance payers to commit to a formal agreement to fund affordable housing and to integrate housing needs within clinical services. Thank you to those who represented your organization in this shared vision.

If you were unable to attend the meeting, please check out some of the highlights below:

- Evonne Yancey, ARCHI Steering Committee member, kicks us off with introductions and asked anyone whose first time attending to stand and introduce themselves. She recognizes the partners of those who came together within the health and housing sectors.
- Kathryn Lawler, ARCHI Executive Director, provides a brief overview of Complex Care and connects the topic with ARCHI's priorities. She points the audience towards the ARCHI by the numbers infographic to highlight ARCHI's partners to date and the prototype progress in quarters 1-3 of 2019. The digital infographic is available for review under December 11 Meeting Notes.
- Aisha Williams from Chris 180 describes her patients who come with complex social care needs, such as housing, transportation, food insecurity, poverty, etc. These factors compounded with managing health care needs can exacerbate health outcomes for patients and members. Aisha shares the critical role community health workers play in the lives of their patients.
- A facilitated panel of CEOs of health systems and payers highlight their approaches to addressing complex care at their sites. Shannon Sale, an ARCHI Steering Committee, facilitates the panel with the following representatives of their respective organizations.
 - John Hauptert, Grady Health System
 - Candice Saunders, WellStar
 - Tom Andrews, St. Joseph's
 - Bobby Jones, CareSource GA



- Diana Camacho, National Community Health
- Matthew Moore, Humana GA

- Vera Wilson, an Atlanta resident for 12 years, shares her patient perspective with the barriers she experiences in accessing care. Aisha Williams, her community health worker, interviews her and has been working with her closely within the past year to support her in retrieving the medication she needs in a timely manner.

- Karen Minyard, ARCHI Steering Committee, recognizes the the alignment of health systems and payers around a joint action plan around housing in the Atlanta area. The following housing partners are called on to represent their collaboration with health systems:
 - Atlanta Regional Commission, Atlanta Regional Housing Forum, Atlanta Volunteer Lawyers Foundation, Enterprise Community Partners, Georgia Health Policy Center, Hope Atlanta, HOUSE ATL, Local Initiatives Support Corporation, Partners for Home, Transformation Alliance, United Way of Greater Atlanta, Urban Land Institute, and The City of Atlanta

- Senior representatives from WellStar, Grady, Piedmont, Mercy Care, Kaiser Permanente, and CareSource approach the stage to partake in a formal signing ceremony of their commitment to a joint learning and investment into housing for the Atlanta Region.

- Laura Colbert from Georgians for a Healthy Future shared legislative updates regarding the recent Medicaid Waiver and its implications to the health of Georgians receiving coverage.

- Kathryn Lawler closes out the morning by inviting attendees to become partners of ARCHI's collaborative and reminds individuals of an ARCHI survey to be distributed in February and upcoming events. On January 14th, Healthcare Unscrambled, will be taking place at the Georgia Freight Depot from 7:30-9:30 a.m. You can read more about it here: <https://healthyfuturega.org/>. Our next ARCHI Quarterly Breakfast is **March 11th** at the Commerce Club from 8- 10 a.m.! We hope to see you then if not before!

We will see you in 2020!!