

INNOVATOR | Innovations in Care Coordination

Diabetes Collaborative: Five health systems partnered to address the unmet social needs of diabetics and improve diabetes education. The first round of the pilot ended in the spring of 2020, demonstrating significant health improvement for most patients.

82% of patients had a clinical reduction in A1c.

62% of patients lost weight.

64% of patients had a decrease in their blood pressure.

76% of patients reported improved eating habits, **56%** added an exercise routine, **27%** said they checked blood sugar more consistently, **22%** increased their healthy food choices and **12%** reported a reduction in the number or dose of their medications.

Patients were referred to **over 40 legal, housing, transportation, nutrition, financial assistance, health and behavioral health providers.**



DeKalb Youth Prosperity Initiative: The goal of the DYPI pilot is to demonstrate how “inverting the burden” would help meet immediate needs to stabilize the lives of students and families by embedding the Resource Navigator into the school community, so that families would not struggle with the burden of seeking out and connecting to resources on their own. COVID-19 has since required DYPI to extend its services beyond the school setting to become more of a community-based resource. This has allowed DYPI more flexibility to be better able to respond to community residents’ needs.

To date, **53 students in 21 households** have been served. Families have received a variety of services and resources **ranging from food to housing and transportation support.**

DYPI placed one family into a new housing space after 6 months of searching and applying. The client was very thankful and expressed her deep gratitude for the assistance.

Partners are entering into **more formalized partnership agreements** to solidify the partnership network to **better serve families.**



Community Resource Hubs were launched at **Mercy Care** and **Grady Health Systems** to address the unmet social and economic needs of patients with chronic conditions. The Community Health Worker and patient work together to set priorities and goals, and work through the CRH Partner Network to meet needs over a 3–6 month period. The second version of the diabetes coaching program is integrated into the Hubs.

2 CHWs hired.
SDOH assessments implemented at both sites.

Ramping up **caseloads of 50 patients** at both sites.

6 organizations with signed commitments to network.

111 referrals and 74 enrollments in Diabetes 2.0 as of 1/8/2020.

Data sharing and warm hand off protocols in place and working: [CRH Manual of Operations](#).



INNOVATOR | Innovations in Care Coordination (continued)

ARCHI partners evaluated the work of the 3 year **value-based healthcare collaborative** committed to improving care for individuals with congestive heart failure. After designing both an intervention and financing model, the partners determined they were not yet ready to implement and instead assessed their progress to date. Results included insights in building value-based partnerships, the challenges of financing supports for social determinants of health and how to balance the need for innovation with the desire for evidence-based models.

3 articles are currently being prepared for publication.

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Partners engaged

THOUGHT LEADER | Stewardship & Equity

After ARCHI's first **quarterly breakfast** of the year, the pandemic made it impossible to gather in person. ARCHI worked with a number of our partners and other organizations to develop, design, and present **informative webinars**. The webinars reflected ARCHI's commitment to highlighting current issues and their health equity implications. ARCHI co-designed and co-led "The Urgency of Now" health equity webinar series with the Partnership for Southern Equity, discussed policing and health, homelessness and race, the results of the 2020 Metro Atlanta speaks survey, and the latest information about the COVID-19 vaccine (with Morehouse School of Medicine) during our series of virtual gatherings.

1110 individuals registered for events.

17 hours of programming across all events.

673 individual visits to the events page of ARCHI's website where ARCHI and partner events are catalogued.

1665 attended ARCHI events.

689 individuals receive regular communication from ARCHI.



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Partners engaged in planning and presenting

ARCHI partners co-designed an **adaptive framework for centering equity within the COVID response**. This includes practical operational changes to the way immediate aid is delivered and insights into the systemic racism that is creating the disproportionate impacts of COVID.

Partners created a **series of systems maps** illustrating the way systemic racism works and is often amplified.

These maps will form the backbone of equity analysis and data tools in 2021.

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Partners engaged

The Just Health Circle **COVID-19 and Inequity** whitepaper introduces the Just Health Circle of the Partnership for Southern Equity, its role in addressing and promoting health equity in urban, suburban and rural communities in Georgia, and the greater American South. The whitepaper defines how these inequities are linked to the social determinants of health. It also provides an action-based framework to address these outsized and disproportionate inequities during the continuing relief and recovery phase of the pandemic.

White paper soon to be published.

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Partners engaged

THOUGHT LEADER | Learning from COVID to Inform Systems Change



ARCHI and United Way facilitated Colabs, a partnership of organizations with different missions but a shared commitment to implementing collective impact strategies. Partners continued to meet and focus on the particular challenges of supporting collaborative work in a crisis.

5 learning sessions, attended on average by 13 organizations

13

Partners engaged



Four graduate students at Georgia Tech partnered with ARCHI to assess **real time learnings from the Healthy Hotel** collaboration.

3 central recommendations for better integration of health and housing

3

Integration recommendations

ARCHI partnered with the **United Way 211 team to evaluate opportunities to improve access to services**, streamline intake and where possible reduce the amount of work an individual in need of services must do to receive services.

Stakeholders who informed analysis:

7 provider agencies

4 CHWs

7 service seekers

10+ United Way staff

Researched and reviewed **13 national models.**



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National models reviewed

14

Presentations

ARCHI staff presented core ARCHI concepts, goals and work to date in several diverse forums in 2020.

FACILITATOR | Partners Aligning in Real Time

ARCHI facilitated a **weekly collaboration of the metro Atlanta health** systems to initially share real time information about supporting social needs of COVID positive patients and has evolved to include opportunities to better connect with the homeless continuum of care and substance abuse and recovery service providers.

6 hospitals actively engaged

30 calls/meetings in 2020

7

Partners engaged

ARCHI partners came together to support the team working to find permanent housing for residents of the **Healthy Hotel. Weekly collaborations** not only helped individuals find housing faster but more quickly lined up the supportive services they need to sustain their housing.

9 collaborative partners with **15 individual staff**

240 individuals housed

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Partners engaged

FACILITATOR | Partners Aligning in Real Time (continued)



ARCHI empowered partners to **share critical public health messages by distributing resources and information** and aligning organizations with goals to target underserved and minority communities.

18 organizations committed to share critical public health messages to the populations they serve.

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Partners engaged



ARCHI has been engaged by **Morehouse School of Medicine** as a partner in the **GA CEAL project**. As a partner and member of the Community Coalition Board, ARCHI will work with MSM and other partners to develop tailored messaging and to reach out to communities hardest hit by COVID-19 to share the latest information about the COVID-19 vaccine to help increase vaccination uptake. In December, ARCHI hosted one of an ongoing series of conversations about facts about the vaccine and how community members and partners can work together to share accurate information.



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Organizations support
MSM CEAL Community
Advisory Group



ARCHI continues to support a **collaboration of health systems and insurers committed to understanding the impact of housing** on their patients and investing in solutions.

Kresge Foundation article about key activities and findings

4 investments completed

4 investments pending

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Partners engaged